

**PATENT**  
**ATTORNEY DOCKET**  
**NO. 1999P07424US01**

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

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**APR 11 2005**

Applicants: Crouch, et al.

Serial No.: 09/232,749

Filed: January 15, 1999

Title: **QUEUE AS CALLABLE ENTITY  
IN IP TELEPHONE SYSTEM**

Group Art Unit: 2664

Examiner: Tran

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Date Transmitted: April 11 2005

By: 

Jeanette L. Taplin

**AMENDMENT**

Commissioner for Patents  
P.O. Box 1450  
Arlington, VA 22313-1450

Dear Sir:

In response to the Official Action mailed January 10, 2005, please enter the  
following amendment:

**Amendments to the claims begin on the following page.**

**Remarks begin on page 6.**